

A. Manrikyan

Date of birth:

30 September 1982

Birthplace:

Yerevan

Nationality:

Republic of Armenia

Marital status:

Married

PROFESSIONAL EXPERIENCE

01.06.2015 till now	Deputy Chairman of the Executive Board, Deputy Director of Foreign Affairs and Development
09.09.2011-31.05.2015	Head of the International Operations Department
14.02.2011-08.09.2011	Customer Service Department, VIP Customer Service Division, Chief teller
03.04.2009-13.02.2011	Customer Service Department, VIP Customer Service Division, Teller
03.04.2008-02.04.2009	Customer Service Department, Customer Service Division, Specialist
02.10.2006-31.03.2008	Secretary of the Board

PROFESSIONAL TRAINING

13.03.2016-18.03.2016	Managing today's dynamic organization, EBRD, Joint Vienna Institute, Vienna, Austria
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20.04.2015-23.04.2015	Competence and Experience, the tools of Trade Facilitation, International Chamber of Commerce, Singapore, the Republic of Singapore
13.11.2014-16.11.2014	Payment Services, Financial Services and Innovations, Bank of the Future, Madrid, Spain
01.10.2014-02.10.2014	Promoting Import and Export of Armenian SMEs, TFP, EBRD, Yerevan, RA
03.10.2014	ISBP, EBRD, Yerevan, Armenia
25.06.2014	The Characteristics of Trade Facilitation in the Caucasus, EBRD, Tbilisi, Georgia
19.05.2014	Joining the Experts: Asset Management, Commerzbank, Head Office, Frankfurt, Germany
21.04.2014-24.04.2014	Co-financing tools of Medium-sized Business/MSCF, EBRD, Istanbul, Turkey
11.02.2014-12.02.2014	Factoring Transactions, EBRD, Yerevan, RA
16.09.2013-19.09.2013	Innovative Models, Sibos Community, Dubai, UAE
31.05.2012-17.06.2012	Letter of Credit/Collection, regular training, Commerzbank, Hannover Branch, Hannover, Germany
14.03.2012-16.03.2012	Distance trainings, URDG 758, EBRD

14.03.2012-16.03.2012	Distance tranings, Incoterms 2010, EBRD
16.02.2012-21.02.2012	Asset Management, in the frame of Euromoney Conference, Vienna, Austria
19.12.2011	Customer Relationship Management/CRM/, American University of Armenia, Yerevan, RA
20.07.2010-23.07.2010	The Art of Customer Service,BSC, Yerevan, RA

EDUCATION

2007-2009	ECMU, Business Administration, General Provisions, Masters
2003-2005	Yerevan State University, the Faculty of Oriental Studies, Masters, Diploma with honor
1999-2003	Yerevan State University, the Faculty of Oriental Studies, Bachelor, Diploma with Honor

LANGUAGE SKILLS

English, Russian, Turkish