

Customer \_\_\_\_\_  
Customer name, surname, patronymic (name)

\_\_\_\_\_  
Customer e-mail address (indicate in case of e-mail)

**RECEIPT**  
of complaint filed by customer

"ARMECONOMBANK" OJSC (hereinafter referred to as the Bank) hereby confirms that on "" \_\_\_\_\_ "" it received a Complaint # \_\_\_\_\_ / hereinafter Complaint /. from the Customer.

The Bank informs that the Complaint is considered to be submitted by the Customer to the Bank in writing, in person, by mail, by e-mail of the Bank. /www.aeb.am/. The Customer can obtain the Bank's internal rules for handling the Complaint examination by requesting it from the Bank or can get acquainted with it from the Bank's website: <https://www.aeb.am/>.

Attached is:

1. How to proceed with your complaint? form;
2. Complaint application form.

RESPONSIBLE EMPLOYEE

\_\_\_\_\_  
signature

If the Receipt is provided in person,  
a copy of the Receipt with the Customer's signature  
is kept in the Bank.

“ \_\_\_\_\_ “ “ \_\_\_\_\_ “